

## Chipping Campden Surgery Newsletter December 2022

### Covid and Flu Vaccinations

Further to our previous newsletter, please note that Covid boosters and Flu vaccinations are being delivered by ourselves and the other North Cotswold practices centrally from the North Cotswold Hospital in Moreton-in-Marsh and all patients eligible should now have received an invite from us.

The clinics at the hub will be complete by the end of November and we are arranging some catch up clinics for flu vaccines at the surgery during December.

### Up-to-date Contact Details

Please let us know if you change your mobile or telephone numbers so that we have the most up-to-date information on your notes, as we are using mobile numbers more often to communicate with patients.

Also please ensure that it is the patient's mobile and not another person's mobile number on the notes to ensure confidentiality. You can let us know via our website in the "Change Personal Details" option in the Reception and Enquiries section.

### Confidentiality and Medical Records

Receptionists are only permitted to advise the patient themselves of any test results and other information about a patient's medical record or appointments at the surgery. If a patient wishes to consent for someone to receive information about their records, this can be put in writing to the practice with the patient's consent.

### Christmas and New Year Arrangements

**The surgery will be closed for Christmas from Friday 23<sup>rd</sup> December at 6pm until Wednesday 28<sup>th</sup> December at 8 30am. At New Year the surgery will be closed from Friday 30<sup>th</sup> December at 6pm to Tuesday 3<sup>rd</sup> January at 8 30am. After another very difficult year for the NHS and our patients, our staff will be looking forward to a well-deserved break over this time in order to come back refreshed for the challenges of the New Year.**

For emergency medical advice and treatment over this period, please contact NHS 111.

Please ensure you have enough medication to last you over the festive season. For those patients who choose to use Online pharmacies, please note that their delivery cut off times are often well in advance of Christmas and, if patients miss these deadlines, we are unable to dispense to patients who are not in our dispensing approved areas.

We wish all of our patients a happy, healthy and relaxing Christmas and New Year