

Seasonal influenza and Covid vaccinations We have now sent out invites to patients eligible for covid and flu vaccines. The clinics, which are jointly operated by the practices in North Cotswolds, have been very successful and we have worked every weekend to give patients their vaccines. We would like to thank staff who have worked over and above their normal working week to provide these clinics for patients. Some patients for whom we do not have a mobile number and have been unable to contact via telephone may not have received an invite – if you think you are eligible and have not been invited yet, please contact our reception at the surgery to arrange a booking.

Doctors in training Dr Khan has now settled in at the surgery and is taking appointment bookings.

Questions and concerns from patients on an elective waiting list at Gloucestershire Hospitals Trust – the Elective Care Hub

We have received very positive feedback from patients who have contacted the new Elective Care Hub, which is a service that provides support to patients waiting for treatment at Gloucestershire Hospitals.

Patients can contact the Elective Care Hub in relation to an outstanding appointment as follows:

- gkn-tr.waitinglistpatientenquiry@nhs.net
- 0300 422 6360 (Mon & Wed – 8am -6pm; Tues, Thurs & Fri – 8am – 4pm; & Sat – 8am – 1pm).

We have added this as an option on our telephones for patients – press option 4 to be transferred.

Facebook page

The surgery now has a face book page for patient information, which is updated regularly. Please like our page to receive updates. We have recently posted updates about roadworks affecting access to the surgery.

Nursing team

Our team has been affected by staff sickness over the last 3 months so please be patient whilst the receptionists and admin staff now start to catch up with arranging delayed routine monitoring appointments.

Accelerated online access for patients

As mentioned in a previous newsletter, this new facility is being switched on at the end of October for patients to view new medical information added to records after this date. If you wish to opt out of seeing your full records from 31st October 2023 via your online access, please let us know and we will action this. For patients wishing to see this information, there is no need to contact the practice as the facility will be switched on automatically for those with online services.