

**Seasonal influenza and Covid vaccinations** The covid and flu vaccine clinics, jointly operated by the practices in North Cotswolds, have been very successful and have now finished. We are able to arrange flu vaccines at the surgery for eligible patients who still require their vaccine. Eligible patients wishing to receive a covid vaccine can book via the NHS service, which is still available, by telephoning 119 or booking online via the NHS.uk website.

### **Facebook page**

The surgery has a face book page for patient information, which is updated regularly. Please like our page to receive updates.

### **Shingles vaccine – changes to the programme from 1<sup>st</sup> September 2023**

Patients have been contacting us regarding the updated NHS programme. Unfortunately, the national advertising campaign has not been clear about informing patients who are currently eligible. For example, patients who “turn” 65 after 1<sup>st</sup> September 2023 are eligible but patients who were already 65 on this date are not eligible until they “turn” 70. As with all programme roll outs, this is a staged rollout to manage vaccine and appointment availability and we will be inviting patients in stages.

### **Roadworks affecting surgery access on Back Ends**

We have been assured that the Thames Water roadworks will be completed soon but, after this, more roadworks by gigaclear will affect access. Information can be found on Gloucestershire County Council Roadworks page.

### **Staff changes**

Steph, our Health Care Assistant and Receptionist, has now finished and we would like to thank her for her efficient and professional work with our patients. We wish her the very best wishes for her retirement.

Colette, our long serving Practice Nurse, is also retiring fully after December and we would like to thank her for her many years of experience helping patients, in particular our diabetic patients. We also wish her the very best for her retirement.

### **Surgery Patient Participation Group**

We held a successful meeting at the surgery on 24<sup>th</sup> October, when we discussed closer working between the PPG and Surgery Friends in order to raise funds for equipment, shared surgery updates and discussed provision of services. The minutes are available on the surgery website and the next meeting will be held in February 2024. We would like to thank the PPG members who voluntarily give their time to assist the surgery with this group. We also continue to review the feedback forms submitted by patients after appointments and endeavour to react to these when themes are identified. We are very grateful for the positive comments shared by patients when accessing the surgery, as staff very much appreciate this.

We would like to wish all of our patients a happy and healthy festive season.