

Newsletter April 2024 – Happy Easter to all of our patients.

Staff

We would like to welcome our new Advanced Nurse Practitioner, Corinne Beirne, who is now working 4 days in the practice to assist patients. She is available for on the day urgent care and bookable appointments for certain conditions and follow up care.

We are in the process of moving Dr Degnan's patients to a new GP. Reception can advise you of your new GP when booking appointments. We politely ask patients not to telephone just to find out the name of the GP as this will overwhelm our telephone system and reception team. We would like to reassure patients that we will continue to offer continuity of care with the increased flexibility of offering our Advanced Nurse Practitioner clinics to help with routine appointment waits.

New telephone system

We have changed to a new telephone system, with new features to help improve the patient telephone journey. Our main telephone number, 01386841894, remains the same. Thank you for your patience during this change.

Recycling boxes for medication blister packs

We received a grant last year from the Town Council for some recycling boxes for patients to use to recycle their blister packs. However, these were so popular that we have now used all of the funding from the grant. Therefore, we have ceased the scheme. If anyone would like to support further funding of this initiative, please contact the practice.

Staff training dates

Please note that the practice will be closed between 1 30pm and 5pm on the following dates this year for whole team staff training:

Thursday 16th May

Tuesday 9th July

Wednesday 11th September

Thursday 14th November

For emergencies, a GP is available via the normal surgery number. We are sorry for any inconvenience this may cause.

First contact Physiotherapy

As a member of the North Cotswold Primary Care Network, we work together with local practices to offer clinics which would not normally be available to General Practice. These clinics cover travel vaccinations and advice, our Mental Health Practitioner, Women's health clinics and our new First contact physiotherapist. Patients with musculoskeletal pain and symptoms will be booked into the first contact physiotherapist to provide early access to assessment and diagnosis. This is not a

course of physiotherapy. These are longer appointments and he will liaise with the GP's for any investigations, treatment and follow up. Patients can be booked directly by our receptionists and can be telephone or face to face assessment.