

Chipping Campden Surgery Newsletter February 2023

Covid and Flu Vaccinations

We are still offering flu vaccinations at the surgery eligible patients.

We are advising patients still needing covid boosters to book these via the NHS website or by telephoning 119 for a local clinic.

Patient participation group

If you would like to sign up to the patient participation group, please complete the form on the practice website or ask at reception. We will be holding the annual meeting on 4th April at 6 30pm and will be sending invites to the group members soon with requests for priorities and confirming attendance. Our new Clinical Pharmacist will be in attendance, along with a GP and the Patient group Chair and surgery staff.

Appointments

Along with the rest of the NHS, we are extremely busy this winter seeing patients with increased winter viruses and have experienced higher than average staff sickness absences as well. We have systems in place to prioritize patients with urgent clinical needs each day by holding a telephone triage clinic. We are still offering routine pre-bookable appointments up to 6 weeks in advance, which can be booked as either a telephone or face to face consultation with the patient's doctor. We are fortunate enough to not have any GP vacancies at present so are fully staffed with doctors and our average patient list per GP is currently 1,663 patients compared to the average GP list of 1,879 patients. However, patient requests for appointments are still exceeding capacity.

Could we ask our patients to help by ensuring that appointments that cannot be attended are cancelled in good time, so that these may be offered to another patient. Please note that appointments can be cancelled online with the NHS app or via the surgery website. For example, during the week of 9th January, 32 appointments were not attended and not cancelled.

New premises

We, unfortunately, have no further update on our new premises as we are still waiting to hear from the County Council re our preferred site. Our business case for NHS prioritisation of funding is complete as soon as we have the green light to proceed from the County Council.