

Campden Surgery Newsflash August 2021

Covid measures

From 19th July, in line with official Public Health England advice, measures will remain in place across all healthcare services to protect patients and staff. Face coverings, hand sanitizing and social distancing will still be required when entering Campden Surgery. Our current appointment system will remain the same. We all thank you for your cooperation and support.

Dr Williams

After 25 years working as a GP in the North Cotswolds and 22 as a partner in Campden Surgery, Dr Jacquie Williams is leaving at the end of December 2021. She is excited about her new role on the Isle of Mull, where there are many unmet healthcare needs, but will greatly miss her colleagues and her patients with whom she has fostered relationships of trust and respect. The surgery are in the process of recruiting a new GP to start in December 2021. There is no need to contact the practice to be allocated another GP as patients are able to book with any GP at the surgery and Dr Williams' list will be transferred to the new partner once they are in post.

Dr Rebecca Zamir will take over as Senior Partner in January 2022.

New Staff

Cath Clark has re-joined the dispensary team.

We also have some locum nurses currently working at the surgery providing nurse clinics as we have, unfortunately, experienced shortages in the team due to long term illness and self- isolation requirements.

Patients not attending for booked face to face appointments

Please let us know as soon as possible if you are unable to attend a face to face appointment due to self-isolation rules or other reasons – we can then offer the appointment to another patient needing to be seen.

New chronic disease condition review process

We are introducing a new annual review system for all patients who have one or more long-term conditions or take any regular medication. This new review system has been designed to ensure we are working in the most efficient way to offer you the best care.

The aim and benefits of this new system are to:

- Reduce the number of times you are asked to have a review
- Make it easier for you to know when your review is due
- Brings as many of your medications to the same review month as possible

What happens next?

We will contact you by text message or letter around your birth month to invite you in for a review. This will specify which appointments you will need to make. The appointment does not necessarily have to be face to face, we will be offering telephone appointments and/or also ask you to do an online review, if that is felt appropriate.

In order for us to continue to prescribe your medication safely, it is important you book your review appointments when you receive correspondence inviting you to do so.

Why do I need to be reviewed every year?

It is essential to monitor everyone who is taking medication regularly to ensure this is still the most appropriate treatment plan. It is also your opportunity to ask any questions you may have about your condition or medication. A small number of people may not require a review in person and

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therefore will not receive any correspondence asking them to make an appointment. If this is the case but you would like a review, please speak to reception to arrange an appointment.