

## Campden Surgery January 2022

### **NHS pressures and Private work**

We have temporarily suspended some of our private work to ensure that our NHS work is prioritized for our patients. Private medical examinations such as DVLA, employment and other private services such as letters and certificates, eg for travel will be restarted once the winter pressures and pandemic workload has eased, hopefully in the Spring. If patients require proof of conditions, these can be accessed by using the online services (either by the surgery or NHS app services) which may help with evidencing medical conditions for other organisations. Please note that subject access requests can take up to 30 days to be provided to patients where requested.

### **Flu and Covid Vaccinations**

The vaccine hub at North Cotswold hospital is still offering these vaccines and we have a limited supply of flu vaccines in the practice for patients yet to receive their vaccine for this year. Please call the hub on 01608 692115.

### **New staff**

We have recently recruited and are currently training some new reception staff and a locum GP to help with the increase in workload seen in General Practice as with the wider NHS organisations. We continue to thank our patients for being mindful and respectful of the pressures our staff are facing in these ongoing challenging times. Our surgery is suffering from increased covid and other sickness absences, along with all employment sectors, and staff always try to assist patients where they are able and within the capacity and resources, we have available.

### **Covid passes and covid recovery certificates**

We have had numerous enquiries with regard to these passes and certificates for patients travelling or for employment purposes. We do not have a supply of these in the surgery and these are managed by the NHS app or by contacting 119. We respectfully ask patients to keep our telephone lines and reception staff available to deal with medical enquiries and requests by not contacting us with regard to these queries.

### **Lateral flow tests**

Unfortunately, we are not allocated a stock of lateral flow tests at the surgery from the NHS and our own staff are required to order from the gov website or access tests via a pharmacy along with the general public.

### **New premises**

As we mentioned in the last Bulletin, the County Council have offered us the chance to buy land for a new, bigger surgery as part of their plans to help the School with new access and parking. We will be sharing our initial plans with patients soon and have set up a website where we can share information and get feedback and comments: <http://chippingcampdensurgerynewbuild.com>. The plans will be available on this website in February.

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