

**Personalised lists**

From 1<sup>st</sup> April, patients will be asked to book with their own GP for the majority of their clinical care. Patients can check their GP via online services if they already have this facility and we will be sending texts to those with mobiles for information. Going forward, we will be setting up some “Meet your GP” events so that patients can informally “put a name to a face” without needing to make an appointment. For the first few weeks, we will need some flexibility whilst the new system is introduced and politely ask patients not to telephone the practice asking who their GP is, as this will overwhelm our already extremely busy telephone lines. We look forward to improving patients’ continuity of care with this system.

**Covid updates**

Due to the increase both nationally and locally in covid cases, we are continuing to ask patients who enter the building to wear face coverings. This reassures vulnerable patients using the facilities that we are maximising infection control procedures.

From 1<sup>st</sup> April, patients aged over 75 and immunosuppressed patients aged 12 and over will be offered a 4<sup>th</sup> Spring booster vaccine – these patients will be contacted by the appointment vaccine hub at North Cotswold Hospital to arrange their vaccine around 6 months after their booster vaccine.

**New GP premises for Chipping Campden: we want your views**

We are excited that new premises are planned for our practice. We have an opportunity to buy a piece of land behind the Gloucestershire County Council's Aston Road development. This would allow us to develop a new, purpose-built surgery to replace our existing premises and secure improved access and provision for existing patients, and capacity to serve our growing patient numbers.

With more space and modern facilities, we can provide better access to a wider range of services. The development will also allow us to work more closely with other providers to offer more joined-up care with community services, mental health teams and others.

Plans are still in the early stages and we are keen to hear your views on the proposals, and how they might affect you via a short survey available on the link below, in the practice, or on our website.

<https://forms.office.com/r/Mz4MTTAg4s>



Your responses are anonymous and will be treated in the strictest confidence, stored securely and only used to inform our plans to develop new GP premises.

### **Repeat medication**

Due to some recent delivery problems from the pharmaceutical suppliers and to ensure your prescriptions are dealt with by your own GP, could we request that patients order medication at least 4 working days before collecting. Campden pharmacy have also requested this time frame. This helps with continuity of care and ensures patients are ordering well before running out of medication in case of supply issues.

### **Staff changes**

Sister Nock, one of our long serving highly skilled senior Practice Nurses, is retiring at the end of March 2022. We will miss her greatly but wish her the very best in her retirement.