

Chipping Campden Surgery Newsletter June 2023

Staff updates

We currently have a treatment room nurse vacancy and are recruiting to this role.

Book donations

From patient's donations for second hand books in the waiting room, we have recently contributed £80 to support fundraising efforts by the students for the Air Ambulance in memory of the pupils lost recently in the tragic accident.

Equipment donations

We have recently purchased a smokerlyzer to help patients in our Smoking Cessation clinics. As there is no dedicated equipment funding from the NHS this year, if patients wish to support similar items, please contact us for details. We have had a trial of a medication blister pack recycling point which has now expired but was used well by patients and filled to capacity within 2 months of obtaining this. We would like to continue this recycling if funds can be identified.

Pencyle - there is also a recycling service for diabetic patients on novonordisk insulin and GLP1's (Ozempic) – these patients will be able to arrange to recycle their pen devices. Details are available from www.pen-cycle.co.uk

Out-patient referrals

If your GP refers you to a hospital Consultant specialist on a routine basis, please be aware that this referral can take about a week for the practice to process. This applies to both NHS and Private referrals as they are treated equally. Urgent referrals are prioritised. When you are seen, the specialist will discuss with you whether you should attend hospital for ongoing follow up care or whether you should be discharged back to your GP. If the specialist thinks you do need to be seen again, the hospital will give you another appointment or tell you when to expect this. If you do not hear anything, please contact the specialist's office rather than the GP surgery.

Staff training 2023

The next dates for protected learning time for practice staff are:

Tuesday 11th July

Wednesday 13th September

Thursday 16th November

These dates are also advertised on our website.

The surgery will be closed between 1 30 – 5pm on these dates. For urgent queries, a GP is available on call by calling the usual practice telephone number.

Did not attends

We have seen an increase in patients not attending and not cancelling their appointments since life has returned to normal again after the pandemic. In the last week alone, 125 minutes of clinical appointments have been missed due to no shows. Can we remind patients to please inform us so that another patient may be offered the appointment – appointments can be cancelled via the online service facility, through the website query page or by telephoning or visiting reception. Thank you.

Medical Students and Doctors in Training

For a number of years, we have had Medical Student placements at the practice. We have recently been approved to also receive Doctors in Training from August 2023. We teach because nationally we need more GP's and, therefore, we hope to inspire medical students and doctors in training to choose General Practice as a career path. In addition, teaching new doctors helps both the student and our GP's to remain up-to-date with clinical developments and also helps our GP's remain enthusiastic about General Practice.