

Inhaler changes

We are all concerned with the problem of increased carbon emissions affecting our atmosphere. In an attempt to reduce carbon emissions, we are slowly changing some of our respiratory patients from aerosol inhalers, which are known to emit higher carbon emissions, to dry powder inhalers at their annual reviews. Another way in which respiratory patients can help is to return their un-used or empty inhalers to the chemist from which they collected them, they can then be destroyed according to safety regulations rather than discarding in the general waste where they will end up in landfill. As the inhaler disintegrates or even explodes it will start emitting carbons into the atmosphere. This is a small way in which we can help save our atmosphere.

Many thanks Practice Nurses

Personalised lists

Dear Patients of Campden Surgery

We are always looking for ways to improve the service we provide for our patient population, and in these challenging times we have had to adapt the ways in which we provide care. Through recent discussions amongst the Partners, we have agreed that a move to having personal lists would provide the best continuity of care for our patients.

A personal list is where each GP has their own list of patients for whom they are solely responsible. Reception will book appointments for you with only your own GP to whom you've been allocated. The only exception would be if there is an acutely urgent need to speak to a GP on a day when your own Doctor is unavailable or for more specialised treatments such as minor surgery, coil fits, etc. We are currently in the process of drawing up each GP's list of patients, based on a computer search which shows us the Doctor you are already most familiar with. If you don't already have a "usual" Doctor, you will be allocated a GP on a random basis.

We understand that there may be some degree of "re-shuffling" in the first few weeks, where there may be instances where you might not have been allocated the GP you were expecting, and we will do our best to accommodate such changes. We request that patients do not contact the surgery to find out which GP they are allocated to as we will inform patients in due course and this may overwhelm our already busy telephone lines.

The benefits of providing care via a personalised list system are numerous but can be distilled down to provision of better continuity of care for patients. Having one dedicated GP means that they will be able to get to know your medical issues in greater depth, resulting hopefully in greater efficiency in diagnosis and management. There will be less frustration in having to explain your symptoms again to a different GP each time. This in turn leads to greater satisfaction for not only patients, but also for the Doctors.

We are looking forward to switching to this system in April and will provide more updates via our website.

Regards, Dr Zamir, Dr Degnan, Dr Villareal and Dr Hodgkins.

Covid changes

Following the recent government announcement, we intend following public health guidance (changing from a legal requirement) and request that patients with covid do not attend the surgery. We also request patients attending the surgery to continue to wear face coverings to protect the vulnerable patients who continually access our services. Many thanks.

Cervical cytology uptake

We are currently contacting patients who are overdue this screening and asking them to book with us during March, when we will be providing additional nurse clinics and some evening appointments to ensure patients receive this vital screening.