

Dispensary Service Quality Scheme

To ensure the highest standards of care, the Surgery dispensary has been signed up to the Dispensary Services Quality Scheme (DSQS) for several years. The Dispensary must demonstrate adherence to the scheme's requirements to ensure patient safety, efficient operations and excellent pharmaceutical care.

Seasonal influenza and Covid vaccinations

At the Surgery we are busy planning to hopefully be able to give you both vaccinations at the same time or just Flu or just Covid if you prefer. There is no need to call the surgery, we will be in touch soon with more details and available dates to book.

Sustainability Scheme

We have again received funding to work towards the NHS's net zero commitment (by 2040). The funding is for specific projects and this year, we will mainly be looking at our clinical and organisational waste management and continuing to reduce the use of high carbon footprint inhalers, as well as other smaller projects.

You may have noticed the empty medicine blister pack recycling box positioned just inside the surgery entrance. The Town Council have generously financed this scheme for three rounds; the first box is nearly full after only 2 weeks so we will be using our funded rounds quite quickly.

Travel vaccines

The surgery is only able to provide NHS travel vaccines: which include cholera, hepatitis A, polio, tetanus and typhoid. Please ensure that you contact the surgery a minimum of 6 weeks before your travel date and also obtain updated advice for your planned travel itinerary from NaTHNaC: <https://travelhealthpro.org.uk/countries> You will be added to our travel list and then be contacted to book a telephone appointment initially, with the nurse, who will talk through your requirements with you and then book any face to face appointments needed for NHS vaccinations. All private vaccinations, for example yellow fever vaccines, hepatitis B, rabies, meningitis, will need to be booked via a travel clinic. See the NHS website for more details: <https://www.nhs.uk/conditions/travel-vaccinations/>

Private forms, letters and medical reports

As we prioritise our NHS work, please allow 2 – 4 weeks when requesting private letters, reports and forms for completion by the GP's. Please note that there will be a charge for these items.

Urine samples

When bringing a urine sample to the surgery, following a request from a GP or other member of staff, please be aware that you will be asked to complete a form which will provide information to help the nurse process the sample.

Telephoning and visiting reception

In order to avoid our busy times of day, could patients requesting routine appointments and other queries please ideally telephone or visit the surgery after 9 30am, once triage has been completed. Please note that we are an appointment-based system. If patients arrive at the surgery without an appointment, they will be advised how to make an appointment unless it is a clinical emergency. Our receptionists will ask some questions in order to provide information in accordance with the GP's instructions and to help prioritise triage calls.

Road closure – advanced warning

Chipping Campden Surgery Newsletter September 2023

This road will be closed on Back Ends from Rolling Stones to Griggs Close, so access to the surgery will only be available from the south, from 23/10/23 to 10/11/23 to allow for essential water main improvement works by Thames Water.

Book donations

We recently donated £50 to the Alzheimer's Society by sponsoring Dr Hodgkins, who completed a 26 mile walk to support the charity.