Newsletter October 2024 Chipping Campden Surgery

<u>Website</u>

Our website has been upgraded so that it is more user friendly. The address is still the same: <u>www.chippingcampdensurgery.co.uk</u> Don't forget to check our facebook page for regular updates.

Staff changes

Sally Aitken, one of our Senior Practice Nurses, retired in September. We would like to thank her for many years of caring for the patients of the practice and, in recent years, her specialised role in Women's health.

Our dispensary is still short staffed whilst we are recruiting to a vacant post. Could we please ask patients to order online if they are able, to help the dispensary staff workload by reducing telephone calls for medication requests.

Patient Participation Group Chair

Sue Pritchard, our patient group chair, is stepping down from her role after kindly volunteering her time over the last 4 years. We are looking for a new chairperson to take on this voluntary role, which involves collaborating with the patient group members and the surgery, one annual meeting and email communications and quarterly meetings with the focus group. Please contact Teresa Newman if you wish to discuss this further.

Information from our website is below:

It has been a contractual requirement by the NHS for all GP practices since 2015, to have a Patient Participation Group (PPG). The objective is that patients, carers, and practice staff meet and discuss any perceived issues and patient feedback, in order to improve the overall experience. The PPG is not a forum for complaints about individual practice staff – the purpose is to improve the experience for all, whether patient or healthcare professional. A focus of the PPG is to look at ways in which we can improve communications between the surgery and patients including: how to better inform patients of surgery news and developments and gain feedback and how we inform patients of upcoming targets set by the NHS so that patient education and equipment donations could be tailored to this.

New Vaccine programme for RSV

From 1 September 2024, those who turn 75 and those aged 75 to 79 will be eligible for a free vaccine to protect them from respiratory syncytial virus (RSV).

We have invited eligible patients to book for their vaccine at the surgery in our clinics and will continue to invite patients turning 75 as an ongoing vaccine programme.

Flu and Covid programmes Autumn 2024

Flu vaccinations for pregnant women, and all children's flu cohorts, will commence from Sunday 1 September 2024. We have invited children aged 2 and 3 and children who are eligible due to medical conditions under the age of 18 to attend child flu clinics at the surgery.

The main flu and COVID-19 vaccination campaign will commence on Thursday 3 October 2024 with weekend clinics at Four Shires surgery in Moreton-in-Marsh. Eligible patients are currently being contacted by text to invite them to book an appointment and those without mobile numbers are being contacted by telephone. Please wait for your invite from the surgery as we are contacting patients currently.