

Staff updates

We have medical students joining us in March from both Bristol and Warwick universities.

Practice learning times

We will be closed between 1 30pm and 5pm on the following dates, in order for staff to receive important training:

Wednesday 9th April

Thursday 5th June

Tuesday 15th July

Wednesday 10th September

Thursday 13th November

Thank you for your understanding. A duty doctor is available on call via the normal surgery number for urgent matters.

Facebook page

We are using this social media platform to share practice updates and local health information with our patients and now regularly post via this service.

New premises

We are disappointed that meetings held locally are not making significant progress regarding the proposed site for our new surgery, with surveys being delayed. We are continuing to push for local authorities to enable the project to move forward and the Surgery Friends are also assisting us in trying to progress this development.

Patient contact details

We politely ask patients to update us with new telephone and address details, so that the surgery and secondary care services, who use our patient records, are able to contact patients when needed.

Google reviews

We receive many appreciative comments from patients attending the surgery, which the staff are most grateful for.

One comment, in particular, really helped with staff morale during January –

“We have an excellent surgery who do their utmost to help the patients. Given the current pressures that the team are faced with, it would be unreasonable to expect not to have to wait from time to time. The staff are absolute angels and the patients should give them all their full support wherever they can. I take my hat off to each and every one of them. Very well done Campden Surgery. You are all superstars.”

Friends of Campden Surgery

At a recent meeting, the charity has agreed to purchase some more equipment for the surgery, which is not funded by the NHS, and also some nurse hours to help with seeing patients for health screening and monitoring.

Blood pressure equipment

A reminder that patients can come in and use the blood pressure machine in our waiting room, during surgery hours, and can then give reception the results for a clinician to review.

Patients not attending appointments

During January, we had a total of 50 DNA's throughout the month, with a total appointment time of over 14 hours lost, which could have been offered to other patients. We do find that our evening nurse surgeries, in particular, suffer from patients not attending and not cancelling their appointments. We know our telephone lines are often busy, however patients can also cancel via the NHS app, online services or through the website or via email to the practice. Please give as much notice as possible so that we may offer the appointment to another patient.