

Staff changes

Dr Zamir is having around 6 weeks off for a planned operation – her patients will be covered by the other GP's in the surgery, along with regular locum GP cover. We wish her all the best and a speedy recovery.

Miss Shuyi Wu is a medical student from the newly opened Three Counties Medical school and has joined us as part of her GP training.

Appointment system

We are in the process of changing the way patients contact the surgery to book appointments or leave messages in line with new Government guidance and in consultation with the Patient Participation Group. The changes are aimed at improving access for patients.

We aim to start this in a few weeks but will communicate these changes via the next Bulletin newsletter, social media and our website. Full support will be given to patients and their carers during these changes.

Dispensary opening hours

Please note that our dispensary department is open from 9am – 1 30pm and 2pm – 5 30 pm each weekday. Our dispensary produces prescriptions for all our patients but has strict rules to follow and can only provide medication for patients living in certain areas (having different NHS criteria to local pharmacies). Please give the practice a minimum of four working days' notice prior to collecting your repeat drugs due to ongoing supply issues with various medications. Please note that if your request is not on your current repeat medication list it may take longer.

To order your next repeat prescription please use the NHS app, Systmone online services, post or by hand in to the surgery. Alternatively, patients can use our website (www.chippingcampdensurgery.co.uk). For patients who are housebound or unable to order via any of the previously mentioned methods, our dispensers take telephone requests between 11am – 12pm and 2pm – 3pm. Please help our dispensary staff by only telephoning requests through if you have no other way of ordering your medication. Many thanks. Dispensary Staff

Covid and Influenza Autumn vaccination programme

We will be holding clinics at the surgery this Autumn for eligible patients and will be sending out text invites (and calling patients without mobiles) during September/early October. Please let reception know if you have changed your mobile number recently and not informed the surgery.

Patients eligible for covid vaccine:

- All adults aged 75 years and over
- Persons aged 6 months and over who are immunosuppressed (more information around eligibility on the NHS website)

Patients eligible for flu vaccine:

Pregnant women and all eligible children will start from 1st September 2025.

For school aged cohorts, vaccination will be completed in schools.

All other adult flu cohorts will start from 1 October 2025:

- those aged 65 years and over
- those aged 18 years to under 65 years in clinical risk groups (more information around eligibility on the NHS website)
- those in long-stay residential care homes
- carers in receipt of carer's allowance, or those who are the main carer of an elderly or disabled person
- close contacts of immunocompromised individuals (more information about eligibility on the NHS website)
- frontline workers in a social care setting without an employer led occupational health scheme including those working for a registered residential care or nursing home, registered domiciliary care providers, voluntary managed hospice providers and those that are employed by those who receive direct payments (personal budgets) or Personal Health budgets, such as Personal NHS England