

Covid Spring booster programme

We are offering covid vaccines again at the surgery for patients who are eligible – please look out for invitations direct from the practice, or contact us to book, if you are:

- are aged 75 or over
- are aged 6 months to 74 years and have a weakened immune system because of a health condition or treatment
- live in a care home for older adults

New staff

Dr Charlotte McNab, a foundation GP, will be joining us in April for 4 months as part of her General Practice training. She is a fully qualified doctor.

We also have Emily John, GP Medical student, attached to the surgery until July.

Booking appointments for GP's

Since starting our online request system to replace triage and reduce the 8 30 am rush, we have processed nearly 2,500 patient queries in the last 2 months. We would like to thank our patients for their patience whilst this new system is still “bedding in”. We encourage all patients to submit GP appointment requests via this system, as it allows the patient to directly let a GP know their symptoms, history and questions rather than reception passing on the information. However, if patients are not able to submit online, the receptionist will complete the form for the patient, either over the telephone or in person. The aim of this change is to enable us to meet the new requirements of the NHS/government regulations for General Practices whilst managing increase in demand from patients and ensuring that clinically urgent cases are seen quickly. Nurses, clinical pharmacists, physios and other team members are still directly bookable via reception.

Meningitis outbreak in Kent

We have been posting information on facebook and our website to support patients with queries on this rapidly evolving situation. As a reminder re vaccinations, young adults receive an offer at school for the Meningitis ACWY vaccine at around age 14. If patients have missed the vaccine, they can book this at the surgery up until the age of 25. Babies have been offered Meningitis B vaccine at age 8 weeks, 12 weeks and 1 year since 2015. If your baby has missed their vaccine, they can receive this at the surgery up until they are 2.

RSV vaccine expansion programme

The RSV vaccine eligibility is changing from April – we will invite patients in to receive their vaccine, in order to manage appointments and supplies.

